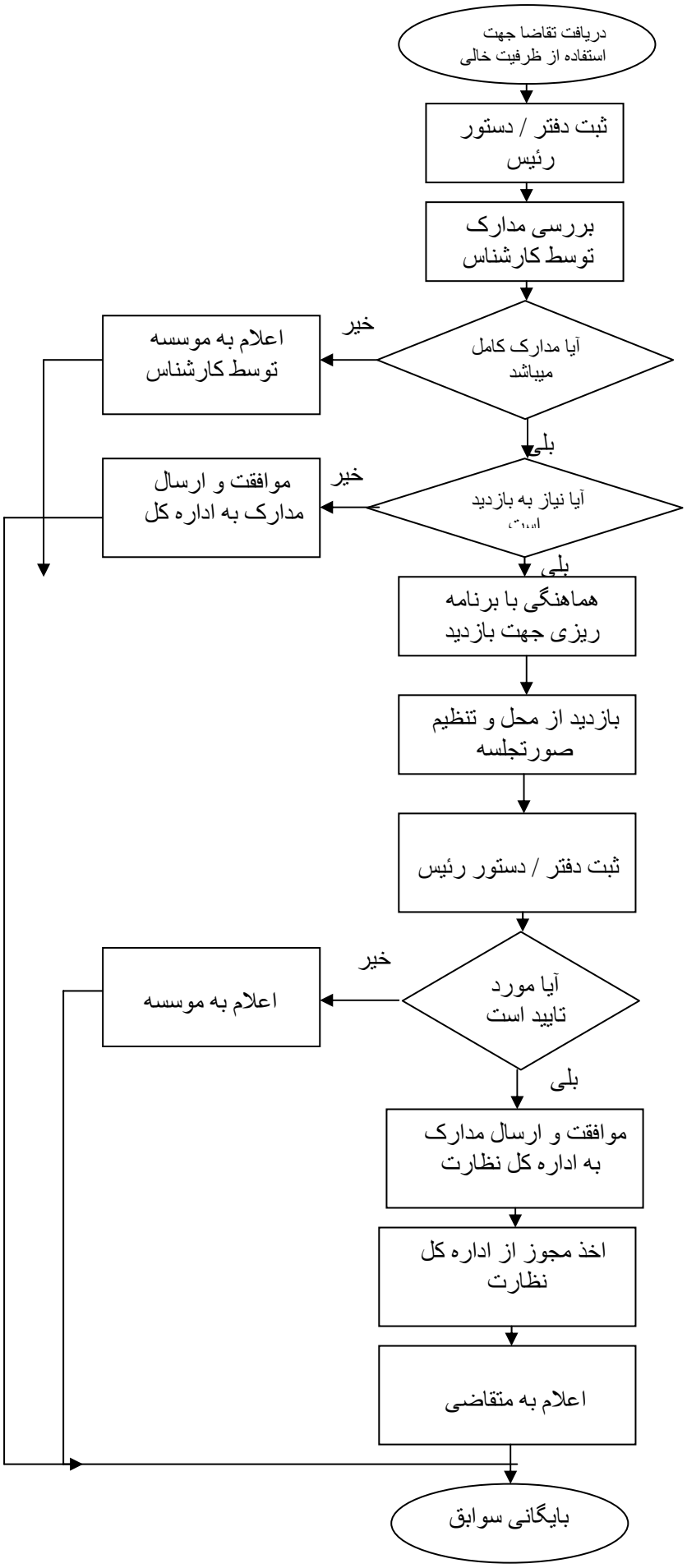نمودار فرآیند استفاده از ظرفیت خالی